## **Terms & Conditions at Loch Ness Country House Hotel**

- Dogs allowed in the cottages at a charge of £10 per dog per night. Please note that they are not permitted in the main hotel.
- Cancellations must be made by 12pm the day prior to arrival or the cost of the first night's stay will be charged.
- No smoking allowed within the property, a designated smoking area is provided. Smoking in bedrooms will incur a charge of 1 night's full rack rate plus £50 de-fumigation charge.
- Keys are to be left with reception when leaving the hotel.
- Loch Ness Country House Hotel holds no responsibility for vehicles left in the car park.
- Check in 3pm, check out 11am.
- Credit cards will be pre-authorised prior to arrival.
- Any damages will be charged for.
- Please report any food allergies to the management on check in.
- All guests must adhere to fire safety.
- In case of an overbooking or maintenance issue, the hotel reserves the right to book out reservations to another hotel.
- Management have the right to escort any person from the premises at any time.