



## *House Rules*

### **Check-In**

Check in time is at 14:00 pm

Guests are required to show a photo identification and credit card upon check-in

### **Check-Out**

Check out time is at 11:00 am

### **Cancellation/prepayment**

Cancellation and prepayment policies vary according to accommodation type. Please check what conditions may apply to each option when making your selection (see below Reservations Terms and Conditions)

### **Refundable damage deposit**

A damage deposit of GBP 50 is required on arrival. This will be collected by credit card. You should be reimbursed within 7 days of check-out. Your deposit will be refunded in full via credit card, subject to an inspection of the property.

### **Age restriction**

The minimum age for check-in is 18

### **Pets**

Pets are not allowed.

### **Groups**

When booking more than 9 rooms, different policies and additional supplements may apply.

### **Cards accepted at this hotel**

Mastercard, Visa, American Express – The hotel accepts these cards and reserves the right to temporarily hold an amount prior to arrival.

# *Reservations Terms & Conditions*

## **Best Available Rates:**

### **Guarantee Policy**

There is a credit card required for this reservation.

If you use a debit/credit card to check in, a hold may be placed on your card account for the full anticipated amount to be owed to the hotel, including estimated incidentals, through your date of check-out and such hold may not be released for 72 hours from the date of check-out or longer at the discretion of your card issuer.

### **Cancellation Policy**

Free cancellation before 14:00 PM local hotel time 24 hours prior to arrival.

At check in, the front desk will verify your check-out date. Rates quoted are based on check-in date and length of stay. Should you choose to depart early, price is subject to change.

## **Advanced Purchase Rates:**

### **Guarantee Policy**

This reservation requires a credit card deposit of the full anticipated revenue for the entire booking, which will be charged to your card.

If you use a debit/credit card to check in, a hold may be placed on your card account for the full anticipated amount to be owed to the hotel, including estimated incidentals, through your date of check-out and such hold may not be released for 72 hours from the date of check-out or longer at the discretion of your card issuer.

### **Cancellation Policy**

If you cancel for any reason, attempt to modify this reservation, or do not arrive on your specified check-in date, your payment is non-refundable.

At check in, the front desk will verify your check-out date. Rates quoted are based on check-in date and length of stay. Should you choose to depart early, price is subject to change.

We reserve the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain or resulted from a mistake or error.

Totals listed here are estimated based on current taxes and exchange rates (if applicable) and do not include additional fees/charges that may be incurred during your stay.