



# COVENTRY SERVICED APARTMENTS

## Terms & Conditions

Unless otherwise stated in the booking confirmation, Guests may check in from 4pm on the scheduled day of arrival.

Minimum age of lead guest is 18

On the day of departure, we kindly ask all guest to vacate their apartment by 10am, leaving keys cards in the apartment for collection.

Rooms are set to maximum occupancy levels (2 for a double room)

Parties or other gatherings are not permitted under any circumstances.

Guests are reminded that there are quiet hours in operation between 10pm and 8am.

We reserve the right and you hereby authorise us to charge your credit or debit card, for any damage incurred to your room during your stay (including without, limitation specialist cleaning) or for any missing items when you leave.

Smoking of any kind is not permitted in the apartments or building, and will incur a charge of £150 for any cleaning, airing, or out of use status.

No electric scooters, rollerblades or skate boards, are permitted to be ridden inside the building.

## Reservations

### FLEXIBLE RATE

No payment taken in advance, and the booking can be cancelled or modified up to 48 hour prior to 4pm arrival. Payment will be charged inside 48 hour window.

Cancellations and amendments are available up to 48 hours prior to the day of arrival.

### PAY NOW

Great value on this fully prepaid rate. Advance purchase is required. A full prepaid non-refundable deposit is required at time of booking. No Cancellations or modifications

When making a reservation your card credentials are stored for up-to 12 months for the benefit of repeat transactions, which could include initiation by cardholder for a new reservation for completion, or by the merchant to charge for damages for example.

