



G W E S T Y ' R
ROYAL GOAT
HOTEL

Terms & Conditions

For long stays & multi room bookings please contact the hotel direct for our best rates.

All rates are per room per night and include breakfast and VAT.

Advanced Purchase Rates are our cheapest rates, are non refundable and charged at the time of booking.

Standard rates are refundable until 30 days to arrival. A deposit equal to one night's stay per room booked is required which is fully refundable up to 30 days prior to the day of arrival. The full balance is payable once this refundable period has passed.

We pre-authorise all guest credit cards prior to arrival for the full amount of their stay unless already charged.

To book a room or check availability please either phone 01766 890224 or click the Book Online button on our website. You will then be redirected to our secure on-line booking page. All online transactions are processed in Pounds Sterling (GBP).

Check-in is usually between 15.00 pm and 22.00 pm and check-out between 7.30 am and 11.00 am.

Between 1st April and 1st November we operate a 2-night minimum stay policy at weekends.

Dogs are welcome in Small Double and Standard Twin & Standard Double rooms. Pets are not allowed in Family rooms or Classic Double rooms. There is a £10 charge per night.

Privacy Policy

When do we collect information from you?

We collect information from you only when you book a reservation or fill out an enquiry form.

What information do we collect?

When booking or enquiring on our site we require your name, e-mail address, postal address and phone number.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

**To respond to your enquiry and/or process your booking
To personalize your experience (your information helps us to better respond to your individual needs)
How do we protect your information?**

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

Online bookings are processed through a secure server. All supplied information (including payment information) is transmitted via Secure Socket Layer (SSL) technology and processed by our bookings software provider.

After a transaction your payment information will not be stored on our computers.

We operate an in-house data protection policy for your personal details ensuring only those people who require them for the purposes of responding to your enquiry or managing your stay are able to access them.

Do we use cookies?

We use Google Analytics to find out information about your visit such as the amount of time you're on our website, how many times you've visited, and how often you visit. This requires placing a cookie onto your computer. Cookies made use on this website cannot track any personally identifiable user information. If you'd prefer not to have Google Analytics cookies saved on your computer, you can change this through your browser's privacy preferences.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Your consent

By using our site, you consent to our privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting us

If you have any questions regarding this privacy policy you may contact us using the details shown on this page.