

Terms & Conditions

Guarantee Policy

Credit Card Guarantee - Your credit card details are required to secure your booking.

Cancellation Policy

You may cancel up to 48 hours prior to the date of arrival without any charge. If the cancellation is received after 48 hours, the first night accommodation cost will be charged. If you fail to arrive at the Inn on your day of arrival, we reserve the right to charge at non arrival fee, based on your first night accommodation costs.

The Inn's Conditions of Booking

Booking Conditions

- All rates quoted are based on a per room per night basis.
- All rates are inclusive of VAT at the current rate.
- The Inn is fully nonsmoking.
- Free onsite parking

Please note any special requests you may have with regards to your booking.

For example, if you would like to request a specific room, or if you have special requirements regarding accessibility - please let us know so that we can accommodate you.

Cancellations and Refund Policy.

Cancellation by you:

Pentonbridge Inn.

- a. You may cancel or amend your reservation for Pentonbridge Inn without charge up to 48 hours prior to arrival. We ask that, if possible, contact is made by the lead guest who made the original booking.
- b. In the event of a cancellation less than 48 hours prior arrival a cancellation charge will be made for the first nights' accommodation unless we are able to re-let your room at the same or higher rate.
- c. If you fail to arrive at the Inn on your day of arrival, we reserve the right to charge a non-arrival fee, based on the charge for your first night's accommodation or, in the case of a package including diner on the day of arrival, on the charge for your first night's accommodation and dinner.