

# Terms and Conditions for Inverness Apartments & Cottages

## Terms & conditions of booking

Please read before booking - by making a booking you agree to accept these terms.

**Check In & Check Out** - Inverness Apartments & Cottages reception is at Woodburn, 6 Druid Temple Crescent, Inverness IV2 6UT. [Click here for map and directions.](#)

Check-in is at [Woodburn](#). Check-in time is any time from **2.00pm**. If you are going to arrive after 8.00pm please let us know and we can make alternative arrangements.

Check-out is **10.00am** to let us in to clean the property. When you have locked the front door of the property post the keys through the letter box of the property.

**Housekeeping** - Please leave the property in a reasonable condition. If you use products that stain the towels please bring your own towels. We will charge for towels that are left unusable.

**Breakages** - we will not charge for one or two small broken items but please tell us. Larger items over £30 will be charged fairly and your card charged for repairing or replacement.

**Property Use** - this agreement is under the terms of Schedule 4 section 8 and Schedule 5 ground 3 of the Housing (Scotland) Act 1988 which gives you the right to occupy the property for the agreed period and for holiday purposes only. The property is not for hire for the use of any illegal business activity. Any customer found using the property for illegal activities will be asked to leave immediately and will forfeit any payment made. All our properties are non-smoking and no pets allowed.

**The number of people** occupying each property is restricted to the number of beds, sofa beds and folding beds booked and paid.

**Payment** - The guest will be charged a prepayment of 30% of the total price after reservation and the remaining amount in the 14 days before arrival

**Cancellation Policy** - The guest will be charged 30% of the total price if they cancel after reservation and the total price if they cancel in the 14 days before arrival. No refund will be made for cancellation up to 14 days before arrival.

**Holiday Insurance** - We recommend that you take out holiday insurance. Whilst we do carry public liability insurance, please note that this does not cover personal items belonging to you.