

info@easthaugh.co.uk  
www.easthaugh.co.uk  
P: 01796 473 121



## Guaranteed lowest rates!

We guarantee to offer you the lowest rate when booking direct – either online or on the phone.

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Why not add a bottle of chilled prosecco and a slate of chocolates to greet you on arrival for £29.95?! Email or call our reservations team!

### Cancellation policy

There is no charge for cancellations 7 days or more prior to your arrival. You can choose a refund of your deposit or use the deposit towards a future booking.

Cancellations received 6 days to 24hrs prior to the date of arrival, will not receive a refund of the deposit paid.

Cancellations received 24hrs prior to the date of arrival, will be charged the full amount of the stay.

Amendments to reservations will be subject to availability and may incur rate changes.

All sporting reservations are required to be paid in full at the time of booking, on a non-refundable basis.

### Deposits

A £50 deposit is required per room per night. Deposits will be charged to the card details provided when making the reservation online.

East Haugh House operates a non-smoking policy throughout the hotel; it is an offence to smoke in a public area. Guests found to be smoking inside the premises will have an automatic charge of £100 applied to their account.

### Check-in and check-out times

Check-in is from 4pm – 9pm, with our reservation manager here from 8am – 5pm. An earlier check in is available by prior arrangement from 1pm and would incur a £30 charge.

Please note that our restaurant team are available to check-in from 5pm onwards, however there may be a slight delay due to dinner service.

Check-out is by 11am. Later checkout is available but must be arranged on arrival. Check out until 1pm would incur a £30 charge.

### For your safety:

All our bedrooms are sanitized throughout and then locked until you arrive. We are adopting a 'no room entry' policy for all guests staying longer than a single night to reduce the amount of people entering your room, for your and our safety. Please do let us know if you require fresh towels, tea tray goodies or anything else and these can be brought to your door.

If you prefer to have your room serviced during your stay, please advise reception on arrival.

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### Group booking policy

Any bookings of 4 rooms or more is considered a group booking.

We require a 50% deposit at the time of booking, which is refundable up to 28 days prior to the arrival date.

The remaining balance needs to be paid at least 14 days prior to arrival.

In case of cancellations made 28 days or less prior to arrival, the deposit will be forfeited.

In case of cancellations made 14 days or less prior to the date of arrival, the full payment will be forfeited.

In case of cancellations of 1 or more, but not all rooms, we apply the same policy to the individual rooms being cancelled.

### Children policy

If we are required to set up a sofa and / or a fold down or zipped bed, we charge for the additional guest according to their age. These rates apply to all rooms.

Children under 4 - **£15 per night**

Children 5-11 - **£20 per night**

Children 12-15 - **£25 per night**

16+ and over - **£60 per night**

We do not apply a £25 dinner allowance to children under the age of 16. Should you wish for this to be included in your room rate, please contact us to advise.

### Self-catering lodge booking policy

Any bookings of our private lodge will require a 50% deposit paid at the time of booking, with full payment made 8 weeks prior to arrival. A £150 housekeeping deposit is also required 8 weeks prior to arrival. This will be returned on a satisfactory check of the premises after departure. Any bookings made within the 8 weeks will require full payment at the time of booking.

Please leave the Gate Lodge as you find it. We require all rubbish to be emptied in the bins provided outside. Please dispose of bottles, there is a bottle bank less than a mile away on the road into Pitlochry; on the left just past the layby overlooking the river. Please ensure the kitchen is left clean and tidy with the dishwasher filled.

Failure to do so, may result in additional charges.

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### Upgrades

Please check with reception what rooms we have available for upgrades.

Superior room with en-suite bathroom - **£20 per room per night**

Superior room with en-suite jacuzzi bathroom - **£40 per room per night**

Superior room with super king bed, en-suite bathroom and seating area - **£40 per room per night**

Winged super king deluxe with jacuzzi bath and overhead shower - **£60 per room per night**

Deluxe suite room with en-suite jacuzzi bathroom and movie room with 50" TV, DVD and mini bar - **£60 per room per night**

Deluxe superior room with en-suite jacuzzi bathroom and open fire place - **£60 per room per night**

Private Gate Lodge: your own private cottage with two bedrooms, bathroom with rolltop bath and overhead shower, country kitchenette, and living room with 50" TV/DVD - **£100 per night**

### Sporting

All sport is non-refundable.

We do advise guests to take out their own cancellation insurance.

### Fishing Terms and Conditions

All fishing is payable in full in advance and is non-refundable.

In the unlikely event that the beat is 'unfishable' due to water heights, you may be offered on alternative date if possible.

### Stalking and Shooting Terms and Conditions

All stalking / shooting is payable in full in advance and is non-refundable.

In the unlikely event that weather conditions prevent the sport going ahead, there is no obligation on the part of the estate to offer an alternative day.